

Marin County Court - Voice Communications System RFP - Pricing Section VI. A. - Telephone System										
Vendor:	Product Name	Total Quantity	Units	Price per	Total	Installation	Total Install	Total		
	and/or Model	Required	A	B	A * B = C	D	A * D = E	C + E	NOTES	
1. Base Telephone System Hardware										
1.1	Base switch hardware (AC Power)	250 Stations		\$ -	\$ -	\$ -	\$ -	\$ -		
1.2	T1/ISDN-PRI Interface with CSU/DSU	2		\$ -	\$ -	\$ -	\$ -	\$ -		
1.3	Analog LS/GS Trunk Interfaces	8		\$ -	\$ -	\$ -	\$ -	\$ -		
1.4	IP Station Interfaces	200		\$ -	\$ -	\$ -	\$ -	\$ -		
1.5	Analog Station Interfaces	40		\$ -	\$ -	\$ -	\$ -	\$ -		
1.6	Integrated Announcement Board	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
1.7	Message on Hold Integration	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
1.8	Voicemail System Base Hardware	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
1.9	Unified Messaging Hardware	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
1.11	Call Accounting System Hardware	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
1.12	Voicemail Integration Hardware	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
1.13	Cables, terminals, modems, etc.	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
1.14	Overhead paging Integration	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
1.15	Power-Fail Transfer Units	1 Location		\$ -	\$ -	\$ -	\$ -	\$ -		
1.16	UPS Units - 4 hour Run Time	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
1.17	Music/Message on Hold Source	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
	<i>Sub-total System Hardware</i>							\$ -		
2. Telephone System Software										
2.1	Base switch software	1		\$ -	\$ -	\$ -	\$ -	\$ -		
2.2	Switch networking software	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
2.3	System administration software	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
2.4	ISDN-PRI/T1 software	2		\$ -	\$ -	\$ -	\$ -	\$ -		
2.5	Analog LS/GS Trunk Licenses	8		\$ -	\$ -	\$ -	\$ -	\$ -		
2.6	IP Extension/User software license	200		\$ -	\$ -	\$ -	\$ -	\$ -		
2.7	Analog Extension/User software license	40		\$ -	\$ -	\$ -	\$ -	\$ -		
2.8	Base voicemail system software - boxes	200		\$ -	\$ -	\$ -	\$ -	\$ -		
2.9	Unified Messaging software licenses	200		\$ -	\$ -	\$ -	\$ -	\$ -		
2.11	Call Accounting System software	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
	<i>Sub-total System Software</i>							\$ -		
3. Telephones										
3.1	Standard IP Phone w/Display	160		\$ -	\$ -	\$ -	\$ -	\$ -		
3.2	Executive IP Phones w/Display	20		\$ -	\$ -	\$ -	\$ -	\$ -		
3.3	Busy Lamp Field Boxes	XX		\$ -	\$ -	\$ -	\$ -	\$ -		
3.4	Basic Non-Display IP Telephone	5		\$ -	\$ -	\$ -	\$ -	\$ -		
	<i>Sub-total Telephones</i>							\$ -		
		Sales Tax @ 9.5%			\$ -			\$ -		
		TOTAL SYSTEM HARDWARE, SOFTWARE, AND INSTALLATION							\$ -	
4. Professional Services - Telephone System										
4.1	Design consultation for telephone system	8 Hours	8	\$ -	\$ -	\$ -	\$ -	\$ -		
4.2	Project management for telephone system installation	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
4.3	Consulting and assistance with data network. QoS & VLAN	16 Hours	16	\$ -	\$ -	\$ -	\$ -	\$ -		
4.4	User training for telephone system	2 days	16	\$ -	\$ -	\$ -	\$ -	\$ -		
4.5	System Administrator training for telephone system	4 Hours	4	\$ -	\$ -	\$ -	\$ -	\$ -		
	<i>Sub-total Professional Services</i>							\$ -		
		Grand Total - TELEPHONE SYSTEM AND SERVICES							\$ -	
5. Call Center										
5.1	ACD System Hardware	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
5.2	ACD System Software	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
5.3	Call Center Reporting System Hardware	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
5.4	Call Center Reporting System Software	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
5.5	Call Center Agent Software Licenses	40		\$ -	\$ -	\$ -	\$ -	\$ -		
5.6	Supervisor Desktop Client Software	5		\$ -	\$ -	\$ -	\$ -	\$ -		
5.7	Desktop "wallboard" software for PC	45		\$ -	\$ -	\$ -	\$ -	\$ -		
	<i>Sub-total Call Center Equipment</i>							\$ -		
		Sales Tax @ 9.5%			\$ -			\$ -		
	<i>Total Call Center Equipment</i>							\$ -		
5.8	Design consultation for Call Center application	8 Hours	8	\$ -	\$ -	\$ -	\$ -	\$ -		
5.9	Call Center System Installation	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
5.11	Project management for Call Center development	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
5.12	User and Supervisor Training for Call Center applications	8 Hours	8	\$ -	\$ -	\$ -	\$ -	\$ -		
	<i>Sub-total Call Center Professional Services</i>							\$ -		
		TOTAL CALL CENTER SYSTEM HARDWARE, SOFTWARE, AND INSTALLATION							\$ -	
6. e-Fax Desktop Fax System										
6.1	E-Fax System Hardware	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
6.2	E-Fax System Software	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
6.3	E-Fax Desktop/User Software Licenses	200		\$ -	\$ -	\$ -	\$ -	\$ -		
	<i>Sub-total e-Fax Equipment</i>							\$ -		
		Sales Tax @ 9.5%			\$ -			\$ -		
	<i>Total e-Fax Equipment</i>							\$ -		
6.4	e-Fax System Installation	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
6.5	Project management for e-Fax development	Vendor spec		\$ -	\$ -	\$ -	\$ -	\$ -		
6.6	User and Sys Admin Training for e-Fax applications	8 Hours	8	\$ -	\$ -	\$ -	\$ -	\$ -		
	<i>Sub-total e-Fax Professional Services</i>							\$ -		
		TOTAL e-Fax SYSTEM HARDWARE, SOFTWARE, AND INSTALLATION							\$ -	