Jury Group Display

Real-time Information Agent Status

Group State: Active
ASA: 46.1

Agent Name	Seat	State	State Time	Login Time	Calls	Short Calls	No Answer	Calls/Hr	Avg Talk	Min Talk	Max Talk	Total Talk	Talk In	Talk Out	Talk Conf	Talk Transfer
Andre	5791	Busy In	00:02:32	05:40:27	19	0	0	3	00:02:47	00:01:01	00:09:46	00:55:37	00:55:37	00:00:00	00:00:00	00:00:00
Deb	5793	JuryPool	00:21:01	05:41:59	22	0	0	3	00:02:44	00:00:30	00:13:24	01:00:27	01:00:27	00:00:00	00:00:00	00:00:00